



from the
GENERAL MANAGER



COVID-19 UPDATE

9 April, 2021

Dear Members,

On 29 March the government has updated its COVID-19 restrictions and we are pleased to see that our Swimming Community is back in the water enjoying both the outdoor as well as our newly renovated indoor pools. The club is becoming increasingly busy and we are delighted to seeing you all back at the club again.

I wanted to update you on a few matters as follows:

MEMBERSHIP CARDS/3-STEP CHECK-IN PROCEDURE

I would like to remind on the importance of tapping-in with your membership card as part of our 3-step checking-in procedure. Whilst for some members this might be an inconvenience but for us it is a health and safety matter. Since we have implemented the tap-in system, we know who is on premises every single day, which is especially important in cases of emergencies when we have to account for everyone who was at the club on a specific day. In addition to the health and safety aspect, it provides us accurate daily club usage data, which we can use for our club utilization reports as well as for our annual budgeting process. In the event that your card is lost or damaged, we would be delighted to assist in the application process for a replacement card in order to gain access to the LRC.

ROBINSON ROAD ENTRANCE

Whilst we have tried our utmost to funnel all of our members through 2 entrance points, via the main reception and the lower walkway access, there are still members who we see accessing the club via Robinson Road. In the interest of keeping the LRC a safe place and COVID-19-free, we would appreciate for all members to check-in properly via the main reception or the lower walkway, if you access via the carpark. We have had to write a number of reminders to members who our CCTV system caught accessing the club via Robinson Road, without proper temperature checks, tapping-in nor completing health declaration forms. This is time consuming for our team and really puts the club in an unsafe place. If you play tennis on the lower courts 8-10, you still have to access the club via the main reception or lower walkway and not via Robinson Road.

F&B MINIMUM SPEND

We have received some feedback from members with regards to the unused F&B minimum spend. You may have seen that we have been flexible with regards to extending the use of unused F&B minimum spend and I would like to inform you of the following arrangement:

- * Q3-20 can be used until June 30, 2021
- * Q4-20 can be used until June 30, 2021
- * Q1 to Q4-21 can be used until December 31, 2021
- * Effective from 9 April until June 30, 2021 no corkage fee on wines purchased at Gourmet 10, if put against the minimum spend.

I hope that the above arrangements will give you the time needed to make the best of your unused F&B minimum spend.

MASK WEARING

The importance of proper mask wearing can not be overstated enough. According to the latest government regulations, masks have to be worn properly at all times when at the club, including when working-out at the gym. The only exceptions to this rule are during the consumption of food and beverage for tennis, sports hall activities and squash.

Should you have any questions or concerns related to any of the above topics, please do not hesitate to contact me at any time via gm@lrc.com.hk or drop by my office for a chat. I am always happy to meet with you.

Best regards,

Kurt Walter
General Manager