



from the
GENERAL MANAGER



COVID-19 UPDATE

13 March, 2021

Dear Members,

Whilst our team is firing on all cylinders, sanitizing, fogging and deep-cleaning the LRC, I hope that this message finds you well. I would like to give you a further update on what is going on at the club and elaborate a bit on progress made thus far.

COVID-19 AFFECTED MEMBERS

We are in contact with the affected members who are currently quarantined and recovering. These are challenging times for them and their families but we wish them speedy recuperation and good health.

CLUB SANITIZING / FOGGING / DEEP CLEANING

The deep-cleaning of the club has started in the evening of Thursday, 11 March following the club closure at 4:00pm of the same day. Sanitizing, deep-cleaning and fogging is ongoing until later tonight via a reputable third-party cleaning and hygiene expert company who is undertaking this task in tandem with our own housekeeping and maintenance team. We are very pleased with the progress made and I can assure you that club has been thoroughly disinfected in time for your return to the LRC tomorrow, Sunday, 14 March.

STAFF TESTING

I would like to inform you that all frontline staff underwent a COVID-19 test over the past 3 days and so far all results have come back negative. As current practice, they will be continuously tested on a fortnightly basis, to ensure that club remains a safe haven for both our members and our LRC crew. For staff who have not yet received their test results, we have asked them to stay at home with pay until they receive their results.

CLUB RE-OPENING

We are ready to re-open the LRC on Sunday, 14 March at 7:00am and we look forward to welcoming you all back. Rest assured that a lot of work has gone into the past 3 days to stay on top of these ever-changing circumstances but I am very pleased to let you know that having proper policies and procedures in place have made all the differences to combat such challenges in a professional manner.

3-STEP CHECKING-IN

I would like to remind you once again of our 3-step checking-in policy at the club, which includes a temperature check, the tapping-in of your membership card and the completion of a health declaration form in electronic or hard copy version. Neglecting or refusing any of these steps carries a penalty of HKD 2,000, which will be strictly enforced. The current situation that we are dealing with is a perfect example as to why we have to insist on this procedure and we thank you for your collaboration with this for the safety of our members, guests and staff.

We look forward to welcoming you back to the Club on Sunday morning and should you have any questions with regards to the above, please do not hesitate to contact me via the LRC switchboard at 3199-3500 or gm@lrc.com.hk

Best regards,

Kurt Walter
General Manager