

FROM THE PRESIDENT AND GENERAL MANAGER COVID-19 UPDATE

24 November, 2020



Dear Members,

As a follow-up, we would like to further update you on the COVID-19 case referred to in our "COVID-19 Update" from 23 November, 2020.

Unfortunately, the information we received from the Health Department was inaccurate and incomplete. After a full investigation, with the member's assistance, we have now managed to establish a timeline of his/her whereabouts at the club during the 14 days prior to his/her positive COVID-19 diagnosis.

11 November – Tennis Court 7 (3:30pm-4:00pm)
13 November – Dining Room (7:00pm) & Sports Bar (9:00pm)
14 November – Dining Room (Dim Sum) (1:00pm) & Gourmet 10 (2:30pm)
17 November – Spa (6:30pm) & Gourmet 10 (7:00pm)
18 November – Tennis Court 7 (3:30pm-4:00pm)

Whilst this may contradict our announcement from 22 November, which was based on information received by the Health Department, we can now confirm with accuracy which parts of the club the member has visited prior of his/her diagnosis on 22 November.

To ensure the safety of all members and staff, management in concert with the General Committee have decided to close the club on 23 November, 6:00pm, 24 & 25 November. We plan to re-open our club facilities as normal on 26 November. During the closure of the club, an extensive fogging and deep-cleaning exercise is taking place at all club facilities by a trusted and well-known third-party cleaning and hygiene expert company.

Due to our diligent check-in procedures, we eventually managed to track the COVID-19 positive member. We hope that you appreciate our precautionary measures and in particular, why we do ask our members/guests/guardians to complete health declaration forms. Unfortunately, we have noticed that a number of members have neglected to fill out a "Member Health Self-Declaration Form" upon arrival to the club, especially when our receptionists were busy attending to other member requests. Under the current circumstances, this is not acceptable and we shall impose a fine of HKD 2,000 if members / guests / guardians neglect to adhere to the current check-in practices.

Lastly, we would also like to inform you that in the event that you have a COVID-19 case on the same floor at your residential building, you may not be permitted to enter the club for a period of 14 days.

As deep-cleaning and fogging is currently ongoing at the club, we wish you a safe week ahead and look forward to welcoming you back to the club this Thursday, 26 November.

Best regards,

Simeon Piasecki
President

Kurt Walter
General Manager